



Warranty, Parts and Technical Service

Kool Star is please to announce the following changes to streamline our Warranty, Parts and Technical Service process to assure you receive a prompt response to your inquiries

Technical Support, Service, Warranty, Warranty Parts

Toll Free 855-815-4567 Direct line 662-539-4326

Contact Nathan Taylor at ntaylor@koolstar.com

Hours of Operation are 9:00am to 7:00pm EST

Warranty Claims

Kool Star now utilizes the services of Warranty Central to process all of our warranty claims

www.warrantycentral.net

Visit our website for instructions and account information

Non Warranty Purchased Parts

Kool Star's authorized parts distributor

Heritage Foodservice Equipment, Inc. 877-592-3229

For all other Customer Service and Sales inquiries, continue to use

(888)478-8600 or www.koolstar.com

As always, Kool Star looks forward to the Opportunity to be of Service!